

Act! Mobile Solutions Comparison Chart



	Handheld Contact	Act! Premium Mobile	Act! Companion
Requirements			
Act! Versions	Act! v7-19 Pro & Premium	Act! v7-19 Premium	Act! v19 Premium
Citrix or Remote Desktop	Yes	No	Not applicable
Requires setting up web server and administration	No	Yes	Yes
Access data without an Internet connection	Yes	No	No
Cost	\$99	Inc with Act! Premium	Inc with Act! Subscription
Devices			
Apple iOS - iPhone, iPad, iPod, iTouch	Yes	Yes	iOS V9.x +
Android smartphones and tablets	Yes - OS 2.1+	Yes	Android Lollipop & Marshmallow
Blackberry and Blackberry Play	Yes	Yes	No
Other	Windows Mobile 5.0 - 6.5	Most devices plus web browsers	Not at this time
Administration			
Central admin of licenses	Yes [2]	Yes	Yes
Central admin of remote users	Yes [2]	Same as database	Yes
Admin can control data on devices	Yes [2]	All available to Act! users	Yes
Admin can see when remotes sync	Yes [2]	NA	Not applicable as no data synchronises
Admin can force re-send of data	Yes [2]	NA	No
Ability to remotely wipe data	Yes [2]	NA	Not applicable as no data synchronises
Users can access multiple Act! databases	No	Yes	One at a time only
Protects Act! database from data duplication	Yes	Yes	Not applicable as cannot add new contacts
Contacts			
Number of Contacts	15000	No Limit	No Limit
Number of Fields	76	20	Limited
Support all Act! field types	Except picture and memo	No	No
Fields retain Act! formatting	Yes	Most	Not Applicable
Act! Dropdowns	Yes	Yes	No
Email from Custom Email fields	Yes	Only the default	No
Auto add contacts based on activities	Yes	Not applicable	No
Can jump to My Record	Yes	No	No
Set sort order	Yes	No	No
Search fields	First/last name, company, user added	All data - often returns too many	No
Search with Boolean operators	No	Yes	No
Displays contacts from incoming calls/emails	Yes	No	No
Map address	Business, Home, Activity Location	Business, Home	No
Notes/History			
Number of Notes/History	5 per contact	Unlimited	None
Add Notes/History from device link to Contacts	Yes - to multiple contacts	Yes	Only History
Can edit Notes/History on device	Yes	Yes	No
History created from Phone Calls	Yes - including status and duration	Yes - no status or duration	No
History Created from SMS	Yes - with full body linked to contacts	No SMS	No
History Created from Emails	Yes - with full body linked to contacts	Yes - but no details	No
Attachments	No	Yes	No
Opportunities	Coming soon	Yes (2013 and above only)	No
Activities			
Activities link to Contacts	Yes	Yes	No
Activities link to multiple contacts	Yes	Yes	No
Schedule activities for multiple contacts	Yes	Yes	No
View other users' activities	Yes	Yes	No
Schedule activities for other users	Yes	Yes	No
Jump to Contacts from Activity	Yes	Yes	No
Map from Location field	Yes	No	No
Custom Activity Types	Yes	Yes	No
Schedule Recurring Activities	Yes	Yes	No
Calendar	Yes	Yes	No
Task List	Yes	Yes (No Sort)	List but unlike task list
Alarm Notifications/Alerts	Yes	No	Yes
International			
Dates formatted correctly through product	Yes	Yes	Yes
Phone numbers handle int'l dialling correctly	Yes	Partial	No
CallerID for incoming calls/SMS/emails	Yes	No	No

[1] Remote Offline Access utilises the Act! Synchronisation feature (Pro & Premium). If you require assistance to set this feature up, charges apply.

[2] Handheld Contact has an independent central admin console for all HHC users